

LUCAS DUL

TYPEWRITER SERVICES AND REPAIRS

Initial Diagnostic Fee \$20.00 BEFORE QUOTE. NON REFUNDABLE, covers light cleaning to identify issues, as well as partial disassembly, in addition to the final bill. **Repair prices are listed separately**, please refer to that sheet; **the minimum service fee is the equivalent of one hour of work**, a full assessment is not always required.

Repair charges include:

1. cost of replacement parts (includes feet/decals/platens)
2. cost of repair time/labor (\$65/hr, 55 for the first hour)
3. cost of flat rate services (refer to price sheet)

UPDATED MAY 14, 2024
Contents subject to change

Estimates for repairs will be given to the best of my ability, with the understanding that certain issues may not become apparent until some of the work has already been completed. The client will be notified when an issue has arisen, and we will discuss how to best proceed. **Prices for repairs are not set in stone and are subject to changes.** It is common for some repair prices to exceed the total value of the machine. **Results depend on the material present.** Due to wear and repair cost, there is no guarantee that the machine will look brand new or work brand new. Work is done to industry standards at minimum, but I strive for mechanical perfection wherever possible.

IBM service prices differ, same terms apply. Due to their complex nature, certain repairs cannot be guaranteed long term. Same goes for belt driven electrics due to cheaply made parts that wear easy.

An estimated quote will be given after the deposit is paid. I cannot estimate what needs to be done without seeing the machine, nor can I base a price accurately off of alleged issues.

Work will not begin until the client has consented to the quote price, and signed this agreement. There are no fees for choosing not to continue, but the diagnostic fee remains non-refundable. Final prices are expected to be paid upon completion of the work, the machine cannot be returned before payment. **The client is responsible for payment of partially completed work.** Work can stop at any time. **Parts availability is also limited**, sometimes a machine cannot be fixed because a part cannot be fabricated or found.

If the client does not want to pay after initiating the work, they can request **abandonment of the machine** via signed letter—this forfeits ownership of the machine, and debts. **The client will be notified when work is finished; refusal to pay OR pickup OR approve/decline a quote 30 DAYS** after contact results in **automatic abandonment**. If there are issues with the work, that are not user error, please notify me within **90 DAYS**. I will either fix the issue free of charge per the warranty agreement, shipping costs excluded.

For work that requires parts or machines to be shipped, I cannot be held responsible for the loss of parts or damages at the hands of the postal service or third party organizations. Replacements will be had at an addition to the bill. Similarly I cannot be held liable for third party theft of my shop or home.

I reserve the right to refuse work, that includes machines overwhelmed with live infestations, organic waste material, and excessive mold/rot, or projects deemed too time consuming.

SIGNING THIS AGREEMENT shows that the client understands the terms, and agrees to be held responsible for both the listed and agreed prices. **AGREEMENT VOID IF ALL FORMS ARE NOT FILLED.**

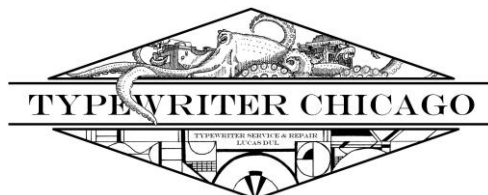
Date:

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Signature:

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